

RIVER RANCH EDUCATIONAL CHARITIES (RREC)

Service/Activities Agreement and Contract

➤ Which service/activity is being booked? Trail Ride Lesson Scout Troop Badge

▪ NAME OF CUSTOMER OR GROUP: _____

▪ MAIN CONTACT PHONE #: _____ EMAIL: _____

▪ Appt. Date & Day: _____ Appt. Time from _____ to _____

▪ # of Adults _____ and # of Children _____ (Ages) _____

(All riders must be 12 yrs. old for Trail Rides and 7yrs. old for Lessons & Badges. NO double riding is allowed. Badges are for Scouts only.)

Horseback Riding Experience: BEGINNER INTERMEDIATE ADVANCED

*Are there any riders close to or over 200 lbs? If so, how many & their weight? _____

How did you hear about us? _____ Special Notes: _____

Horseback Riding Options & Rates: *(Horsemanship Field Trips/Day Camps & Equine Parties are on separate forms.)*

1-Hour Guided Trail Ride - \$60 per person (Ages 12 and up)

1-Hour Private Lesson - \$75/each (Ages 7 and up) (240lbs max. weight)

5 Lesson Package - \$325 (Save \$50)

10 Lesson Package - \$650 (Save \$100)

1-Hr. Grp Lesson - \$60/person (Up to 4 people depending if adults or youth, & experience. Two person min.)

2-Hour Scout Troop Badge - \$40 per Scout (Ages 7 and up. 4 Scout min.)

★ RESERVATION & PAYMENT INFO: You may make payments in 2 different ways.

1) CREDIT CARD:

Credit Card Information			
Card Type:	<input type="checkbox"/> MasterCard	<input type="checkbox"/> VISA	<input type="checkbox"/> Discover <input type="checkbox"/> AMEX
	<input type="checkbox"/> Other _____		
Cardholder Name (as shown on card): _____			Ph#: _____
Card Number: _____		Client Signature: _____	
Expiration Date (mm/yy): _____		Security Code/CVV #: _____	
Cardholder ZIP Code (from credit card billing address): _____			

2) I will pay by cash \$ _____. Client must provide credit card information to reserve appointment slots.

(If you have a Trail Ride Groupon from before Covid, provide the **GROUPON#** _____.)

CANCELLATION & PAYMENT

1.) ONCE A SERVICE IS BOOKED, PAYMENT IS NON-REFUNDABLE BUT IS TRANSFERABLE IF CLIENT GIVES 72 HOURS NOTICE PRIOR TO THE APPT. TIME. IF A CLIENT CANCELS WITHIN 72 HOURS, THE SERVICE CANNOT BE TRANSFERRED TO ANOTHER DAY OR TIME AND THE CLIENT WILL BE CHARGED IN FULL.

2.) INCLEMENT WEATHER - IF THERE IS A 70% CHANCE OR BETTER OF RAIN, LIGHTNING, THUNDER, SNOW OR HAIL AT THE TIME OF THE APPT., THEN THE CLIENT OR RREC MAY RESCHEDULE. THE CUSTOMER MAY CONTACT RREC OR WILL BE CONTACTED BY RREC APPROXIMATELY 2 DAYS PRIOR TO THE APPT. AND HAS THE FOLLOWING OPTIONS:

A. RESCHEDULE TO THE NEXT BEST AVAILABLE DAY

B. RETAIN PAYMENT AS CREDIT TOWARDS SERVICES (TRAILS, LESSONS, EQUINE PARTY)

C. IF IT'S CONFIRMED THAT THE CLIENT IS FROM OUT OF TOWN, A REFUND WILL BE ISSUED IF RREC CANCELS APPT.

3.) IF YOU PROMISE TO PAY IN CASH UPON ARRIVAL OF THE INITIALLY BOOKED APPT., AND YOU CALL TO CHANGE THE DAY OR TIME, YOUR CREDIT CARD ON FILE WILL BE CHARGED IN FULL UPON THAT TRANSFER TO ANOTHER DATE/TIME.

4.) IF A CHILD UNDER 18 YEARS OF AGE ACCOMPANIES A GROUP AND THEIR PARENT IS NOT PRESENT, THAT CHILD'S PARENT OR LEGAL GUARDIAN MUST COMPLETE A WAIVER PRIOR TO THEIR CHILD PARTICIPATING IN ANY ACTIVITIES. A WAIVER CAN BE EMAILED.

STAFF INITIALS _____