

# RIVER RANCH EDUCATIONAL CHARITIES

## Service/Activities Agreement and Contract

Which service/activity are you booking?  Trail Ride  Lesson  Scout Troop Badge

NAME OF CUSTOMER OR GROUP: \_\_\_\_\_

MAIN CONTACT PHONE #: \_\_\_\_\_ EMAIL: \_\_\_\_\_

Appt. Date & Day: \_\_\_\_\_ Appt. Time from \_\_\_\_\_ to \_\_\_\_\_

# of Adults \_\_\_\_\_ and # of Children \_\_\_\_\_ (Ages) \_\_\_\_\_

*(All riders must be 12 yrs. old for Trail Rides and 7yrs. old for Lessons & Badges. NO double riding is allowed. Badges are for Scouts only.)*

Horseback Riding Experience: BEGINNER INTERMEDIATE ADVANCED

\*Are there any riders close to or over 200 lbs? If so, how many & their weight? \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

### Rates:

- 1-Hour Guided Trail Ride - \$60 per person (Ages 12 and up)
- 1-Hour Private Lesson - \$60/each (Ages 7 and up)
- 5 Lesson Package - \$275 (Save \$50)
- 10 Lesson Package - \$500 (Save \$100)
- 1-Hour Group Lesson - \$40 per person (Up to 3 people with same level of experience. Two person min.)
- 2-Hour Scout Troop Badge - \$40 per Scout (Ages 7 and up. 4 Scout min.)

★ RESERVATION & PAYMENT INFO: You may make payments in 2 different ways.

### 1) CREDIT CARD:

Credit Card Information	
Card Type:	<input type="checkbox"/> MasterCard <input type="checkbox"/> VISA <input type="checkbox"/> Discover <input type="checkbox"/> AMEX <input type="checkbox"/> Other _____
Cardholder Name (as shown on card): _____	Ph#: _____
Card Number: _____	Client Signature: _____
Expiration Date (mm/yy): _____	Security Code/CVV #: _____
Cardholder ZIP Code (from credit card billing address): _____	

2) I will pay by cash \$ \_\_\_\_\_. Client must provide credit card information to reserve appointment slots.

(If you have a Trail Ride Groupon from before Covid, provide the **GROUPON#** \_\_\_\_\_.)

### CANCELLATION & PAYMENT

- 1.) ONCE A SERVICE IS BOOKED, PAYMENT IS NON-REFUNDABLE BUT IS TRANSFERABLE IF CLIENT GIVES 72 HOURS NOTICE PRIOR TO THE APPT. TIME. IF A CLIENT CANCELS WITHIN 72 HOURS, THE SERVICE CANNOT BE TRANSFERRED TO ANOTHER DAY OR TIME AND THE CLIENT WILL BE CHARGED IN FULL.
- 2.) INCLEMENT WEATHER - IF THERE IS A 70% CHANCE OR BETTER OF RAIN, LIGHTNING, THUNDER, SNOW OR HAIL OCCURRING AT THE TIME OF THE APPT., THEN THE CLIENT OR RIVER RANCH MAY RESCHEDULE. THE CUSTOMER MAY CONTACT RIVER RANCH OR WILL BE CONTACTED BY RIVER RANCH APPROXIMATELY 3 DAYS PRIOR TO THE APPT. AND HAS THE FOLLOWING OPTIONS:
  - A. RESCHEDULE TO THE NEXT BEST AVAILABLE DAY
  - B. RETAIN PAYMENT AS CREDIT TOWARDS SERVICES (TRAILS, LESSONS, EQUINE PARTY)
- 3.) IF YOU PROMISE TO PAY IN CASH UPON ARRIVAL OF THE INITIALLY BOOKED APPT., AND YOU CALL TO CHANGE THE DAY OR TIME, YOUR CREDIT CARD WILL BE CHARGED IN FULL UPON THAT TRANSFER TO ANOTHER DATE/TIME.
- 4.) IF A CHILD UNDER 17 YEARS OF AGE ACCOMPANIES A GROUP TO THE RANCH AND THEIR PARENT IS NOT PRESENT, THEN THAT CHILD'S PARENT MUST COMPLETE A SIGNED WAIVER PRIOR TO THEIR CHILD PARTICIPATING IN ANY ACTIVITIES. A WAIVER CAN BE EMAILED OR COMPLETED ONLINE.